Internet Options

Provider	Covid-19 Response	Contact
AT&T	No termination regardless of ability to pay, waive late payment fees due to inability to pay, and keep public Wi-Fi hotspots open for those who need them. Up to \$10 per month (plus taxes) 10 Mbps No term commitment No deposit No installation fee In-home modem included	https://accessatt.solixcs.com/#/home
<u>Comcast/Xfnity</u>	 New customers who sign up for Internet Essentials will receive 60 days of free internet service, increase speeds from 15/2 to 25/3, 40 hours of Xfinity Wi-Fi hotspots per month and open on an unlimited basis. Internet Essentials Free to New Customers Xfinity Wi-Fi Free For Everyone Pausing Our Data Plan No Disconnects or Late Fees 	http://www.comcastcorporation.com/COVID-19/
COX	New customers will receive their first month of service free. Offer available	https://www.cox.com/residential/internet/connect2compete.html

	through May 12, 2020. Remote customer service support at no charge between now and May 12, 2020.	
<u>Spectrum/Chart3er</u>	Charter Communications, Spectrum's parent company, announced Friday that beginning March 16, it will make its services available for free for 60 days to households with K–12 and/or college students who do not already have internet through the company. • Free Internet modem • High-speed Internet at 30 Mbps • No data caps • No contracts Optional in-home Wi-Fi service at \$5/month	https://www.spectrum.com/browse/content/spectrum-intern et-assist
<u>Sprint</u>	 Sprint announced the following general: For the next 60 days: No disconnects or late fees Starting on Tuesday, March 17: Complimentary international calling rates from the U.S. to countries defined by the CDC as <u>Level 3.</u> 	https://newsroom.sprint.com/covid-19-updates-sprint-responds. htm

	 By Thursday, March 19: Metered data plans receive unlimited data for 60 days Additional 20GB of mobile hotspot data per month for 60 days Coming soon: 	
	 Mobile hotspot-capable handsets who do not have mobile hotspot today will receive 20GB per month for 60 days For 1 Million Project Foundation 	
	 Data allotment per student increased to 20GB each month from now through June 30, 2020 Acceleration of receipt of more than 	
TMakila	100,000 new devices intended for use next school year	https://www.t.mabile.com/agu/a/t.mabile.update.co.gov/d_1
<u>T-Mobile</u>	 The following refers to the next 60 days: Current customers will have unlimited smartphone data (excluding roaming) 	https://www.t-mobile.com/news/t-mobile-update-on-covid-1 9-response

 An additional 20GB of mobile hotspot / tethering service Extra free data up to 5GB of data per month 	
Increasing the data allowance for free to schools and students using our EmpowerED digital learning programs to ensure each participant has access to at least 20GB of data per month	